

Ferrybridge Medical Centre

Minutes of Focus Group meeting held on Monday 5 November 2012

Present: 8 group members, Practice Manager, Specialist Practitioner, Practice representative (minutes)

Apologies: were received from 5 group members

Minutes of the last meeting

The minutes of the meeting held on Monday 24 September 2012 were approved as a correct record.

Matters Arising

Diabetes Lancets – Specialist Practitioner confirmed that only patients who are taking Insulin or Gliclazide need to test their blood sugar levels. There is no indication for the need to test for diabetics who are diet controlled or taking any other medication, therefore lancets and testing strips are not available on a NHS prescription.

Flu – just over 2000 vaccines have been administered with approx 800 still outstanding, more vaccines have now been obtained so opportunistic vaccinations will continue. The targets for over and under 65's have not yet been met. Specialist Practitioner reported that potentially all children under 16 will be vaccinated next year. One member raised a query regarding the eligibility of children with heart conditions.

Practice Update

- The practice has successfully recruited a female salaried GP. She is newly qualified and will be starting in March when she returns from maternity leave.
- 3rd year medical student will be with us for 5 weeks sitting in with the GP's and Nurses and holding Minor illness clinics.
- A locum GP has now left the practice to relocate with his family. Another locum GP is starting work today to replace him, it is hoped he will be staying until GP Partner returns from maternity leave in January.
- A member reported two compliments received regarding GP Registrar.

- Practice Manager is meeting with Selby District Council (SDC) next Monday to discuss the lease and facilities at Byram. A discussion ensued regarding future plans for Byram. Practice Manager reiterated that the practice has no plans to pull out of Byram, however the future is very much dependant on SDC.

Practice Questionnaire

Practice Manager presented the updated Clinical Commissioning Group questionnaire; this now only has 4 questions. It was felt it would be better to keep this questionnaire separate from the practice one. One member expressed his feeling that the questionnaire is entirely pointless, he does not feel that any of the answers will be acted upon and he has no confidence in Mid Yorks. Practice Manager asked the group to consider which areas they felt the practice questionnaire should focus on this year. A member felt that the issue of clinician computer usage during consultations should be addressed as she has felt that she has not had the full attention of the GP on several occasions due to them focusing on the computer. The group worked through the previous year's questionnaire discussing each question and adding amendments. (Please see attached)

Physiotherapy Service

A member requested that the physiotherapy service that use a room in the practice is authorised access to SystemOne as the physiotherapist feels it would be useful to be able to view scan and x-ray results. Practice Manager reported that there would have to be consent obtained from all physiotherapy patients to the sharing of records however this could be done on an individual basis. She has heard reports that Novus (the company which provides the service) is planning to move to the SystemOne clinical system in the near future which will enable this.

The group member also requested some equipment that the physiotherapist feels would be useful for consultations – models of the knee and spine and a step. It was thought there were some models in a GP Partners room which it may be possible to move;

alternatively Practice Manager will try to source funding to purchase these.

Nutrition and Dietician

A group member raised the possibility of this service being available in the practice. Practice Manager will look into the possibility of this service being commissioned in the future.

Any other Business

- **Blood tests** – A group member queried whether patients needed to be asked by a GP to attend the drop-in blood clinic or if they could request tests themselves as she had done this on previous occasions. Specialist Practitioner stated that no blood test should be done if it has not been authorised by a clinician.
- **Query** – A group member queried why the chemist would not sell her olive oil for use in her ears. It was not known why this would be the case, but Practice Manager advised that there is no difference from ordinary olive oil from a supermarket.
- **Testing for prostate cancer** – A group member reported that he has recently seen government advertising on television advising to ask your GP for prostate cancer testing if you have concerns. He has previously spoken to a GP Partner regarding this who advised that a test would not be carried out unless the patient had symptoms of prostate cancer. Practice Manager will find out what the symptoms are and obtain a copy of the latest guidance for the member.
- **Terms of reference** – The terms of reference were discussed. It was requested that the paragraph requiring member to commit to a minimum meeting attendance be removed. One member raising queried concerns as he felt the section entitled 'role and function' prohibited this. Practice Manager explained that this referred to patient complaints which follow a different pathway.
- **Expert Patient Programme** – It was agreed that the group would welcome a presentation from one of the scheme co-ordinators. Practice Manager would arrange this for the New Year.

Date and Time of Next Meeting

The next meeting will be held on Monday 17th December 2012 at 2pm