

Ferrybridge Medical Centre

Minutes of Focus Group meeting held on Monday 28 January 2013

Present: 8 group members; Practice Manager; Specialist Practitioner;
Practice representative (minutes)

Apologies: were received from 5 group members

Practice Manager introduced the new member to the group and gave some background as to the purpose and scope of the groups meetings.

Minutes of the last meeting

A group member clarified that she had requested a nutritionist service in practice rather than dietician. The minutes of the meeting held on Monday 18 December 2012 were then approved as a correct record.

Matters Arising

Nutritionist – Practice Manager reported that GP Practices will gain more control of Clinical Commissioning as of 1 February and this proposal is something that will be considered.

Practice Update

- A GP Partner is now back at work on reduced hours, she will be working Mondays and Wednesday mornings at Park View Surgery and Wednesday afternoons and Fridays at Ferrybridge.
- A female salaried GP will be starting in the middle of March working Monday, Tuesday and Wednesdays, only at Ferrybridge. A discussion ensued regarding the difficulties recruiting salaried GPs. Practice Manager advised that there is a shortage of newly qualified doctors and that the majority of them prefer to work as a locum to gain experience after qualification.
- A lack of trainees' means that the Surgery will not have a second Registrar in February.
- One of the GP Partners will be working an additional session in the practice on a Friday morning.
- A new stock control system has been introduced in the dispensary to help manage the ordering of medication and to better manage wastage.
- Capital monies have been granted to improve the reception area in Beauforth House.

Expert Patient Programme

Representative was unable to attend owing to illness.

Novus Health

Practice Manager had been requested by a GP Partner to present a draft information sheet for comment (see attached) to the group which has been developed by Novus Health Ltd to provide further information to patients. Novus provides services such as Physiotherapy, Audiology, Carpal Tunnel treatment and Vasectomy in local community based settings. These services will treat patients excluded by hospital criteria and have significantly reduced hospital waiting times in some areas. A discussion ensued regarding the organisation of Novus and the information contained on the document. It was felt that the sheet was unwieldy and the information contained should be clearer including details such as the names of the shareholders and board members. One member queried why the GP Partner had not attended the meeting himself, Practice Manager explained that he would have been happy to do so however he had a prior engagement.

Ferrybridge High Street Proposals

Practice Manager presented a proposal for the improvement Ferrybridge High Street which was recently received by the practice. A discussion ensued regarding past and present improvement proposals. There is consultation documentation in the Community Centre to view and provide feedback available until Friday 1st February.

Survey Update

The survey has been available to patients at all sites for approximately a week now with 110 completed, however there is still a way to go with 375 replies needed for the size of practice population. Two members offered to come into surgery to help out if needed, provided they are able to. The survey results needs to be evaluated and a report produced by the end of March.

Any other Business

- **Physiotherapy** – One group member enquired whether any progress had been made on her previous suggestions. Work is ongoing to provide access to SystemOne; this will be implemented

throughout the whole of Novus not just the physiotherapy service and should be available in the near future. Unfortunately the gp Partner still uses the models in his consulting room and it is very expensive to purchase new ones. Practice Manager will look into the possibility moving the smaller ones from the Byram surgery for the physiotherapists use.

- **Byram Lease** – A group member enquired what was happening with the lease for the Byram surgery. Practice Manager gave a brief background of the situation and explained that although the practice is still working with Selby District Council (SDC) progress is extremely slow partly due to the council's recent organisational changes. Practice Manager has concerns regarding basic fire regulations which SDC as the landlords responsible are not addressing. A member suggested that Practice Manager should write to the Head of SDC informing him of the situation.

Date and Time of Next Meeting

The next meeting will be held on Monday 11 March at 2pm.