

Ferrybridge Medical Centre

Patient Focus Group Meeting held on
Monday 15 July 2013 at 2 pm
Venue - St Andrew's Church Hall, Ferrybridge.

Present: 9 group members; Practice Manager

Apologies were received from: 4 group members; Practice representative

Minutes of Meeting

The minutes of Meeting held on 22 April were approved as a correct record.

Matters Arising

Apologies were given as the meeting schedule for 3 June had to be postponed due to low numbers and alternative commitments.

- Expert Patient Programme - A group member advised that the new DVD produced to publicise this programme was very good and asked if it would be possible to obtain some copies.
- Byram - A group member had recently met with Selby District Council. It was noted the practice was not intending to take over the lease for the whole building as there was no longer an opportunity for a pharmacy. Further work was to be done by Barnsley Council on behalf of Selby Council on the fire risk assessments and health and safety of the premises.

Practice Update

- **Childhood Immunisation Schedule** - Practice Manager advised there had been some changes to the children's immunisation schedules. It was also noted that the Practice Nursing Team were preparing to take over this service from the Health Visitors.

It was also noted a shingles vaccine had been introduced. The cohort of patients in the first year would be 70 year olds and 79 year

olds as per Department of Health guidance. This vaccine could be given with the flu vaccine but not pneumovax. It would not be offered to patients who are immuno suppressed as it is a live vaccine.

The programme for children's flu vaccinations had been extended from under 2s to children under 3. This would be a nasal vaccination.

- **New Dispensing Wholesaler** – It was noted the practice had moved to a new dispensing wholesaler, Phoenix with a view to improving the service to patients and provide more consistency in the medication provided. Patients initially would notice a change in the packaging of their medication.
- **Florence** – Practice Manager outlined details of this telehealth service that Wakefield CCG were making available for practices to pilot. The aim was to try and support patients by using Florence to prompt patients (including children) to take their medications eg inhalers or to help patients manage blood pressure by monitoring readings. Communication would be between the patient and Florence (a computer system) using a text service that would then be reviewed in practice. It is anticipated this would better equip patients to manage their long term condition and possibly reduce emergency admissions to hospital.
- **Action Plan** - Work had been done to improve the reception desks at High Street and Byram to improve confidentiality. Some work was still required on how best to address this issue at Beauforth House. It was noted that it was planned to try and raise awareness and support for carers. It was agreed the possibility of a representative from Carers Wakefield be asked to attend a future meeting.
- **Staffing Update** – The GP Registrar had successfully qualified as a GP and would be moving on to a new job at the beginning of August. It was agreed the group's best wishes be passed on to her.

Two new female GP Registrars will commence then for a period of 6 months. The practice would also start taking Foundation Year 2 Students in August. These are qualified Doctors who are gaining experience in all areas of medicine prior to determining where they wish to specialise. Each FY2 will be with the practice for a period of 4 months.

Revalidation of GPs

Practice Manager outlined the revalidation procedure GPs would be required to go to ensure that their fitness to practice to continue working. To support this patients would be asked to complete a questionnaire to reflect their opinion of the care they have received by individual GPs. To enable this consent would be required to pass on their details to the revalidation organisation. Patients in surgery may be asked to if they are willing to be involved in this.

Practice Policy on Research Projects

Practice Manager advised that the practice very occasionally got involved with research projects if they had been approved by clinical ethics committees. Consent of patients would always be sought prior to inclusion in any research.

Any Other Business

- Diclofenac – Patient information regarding the use of diclofenac was issued to the group. This had been released by the Medicines and Health Regulatory Agency (MHRA) It was noted this had been added to the website and the Facebook page to ensure patients were aware.
- A group member asked if the practice could help with support in providing Air Monitoring equipment to determine the impact on the proposed roundabout at Dish hill. The residents of Byram were concerned about decreased air quality owing to the volume of trucks that would utilise the route, particularly as the local school is located in the vicinity. Practice Manager agreed to approach public health to determine if any support or funding could be gained through them.

- Two issues were raised related to referrals made to Mid Yorks, these would be followed up.

Date and Time of Next Meeting.

The next meeting would be held on Monday 2 September at 2 pm at St Andrew's Church Hall